

## Opioid Drug Utilization Review: Operational Impact of Exemptions by Managed Care Organization

	Fee-For-Service	Kaiser Permanente	MedStar	Priority Partners	University of Maryland Health Partners	UnitedHealthcare	Maryland Physicians Care	Amerigroup	Jai
<b>Cancer</b>	Diagnosis codes will be used to exclude members from the prior authorization process.*	Captured on the prior authorization form.	Captured on the prior authorization form.	There is a claims lookback for oral oncology drugs only to exclude members from the prior authorization process.*	There is a claims lookback used to exclude members from the prior authorization.*	Diagnosis codes will be used to exclude members from the prior authorization process.*	Diagnosis codes will be used to exclude members from the prior authorization process.*	There is a claims look-back used to exclude members from the prior authorization process.*	Captured on the prior authorization form.
<b>Sickle Cell</b>	Diagnosis codes will be used to exclude members from the prior authorization process.*	Captured on the prior authorization form.	Captured on the prior authorization form.	Captured on the prior authorization form.	Captured on the prior authorization form.	Diagnosis codes will be used to exclude members from the prior authorization process.*	Diagnosis codes will be used to exclude members from the prior authorization process.*	There is a claims look-back used to exclude members from the prior authorization process.*	Captured on the prior authorization form.
<b>Hospice</b>	ICD-10 diagnosis code of Z.51.5 will be used to exclude members from the prior authorization process.*	Captured on the prior authorization form.	Captured on the prior authorization form.	Captured on the prior authorization form.	Captured on the prior authorization form.	Diagnosis codes will be used to exclude members from the prior authorization process.*	Diagnosis codes will be used to exclude members from the prior authorization process.*	There is a claims look-back used to exclude members from the prior authorization process.*	Captured on the prior authorization form.
<b>Palliative Care</b>	Captured on the prior authorization form for all MCOs and Medicaid fee-for-service.								
<b>Are long-term care facilities exempt from the prior authorization process?</b>	Yes. It is captured on the prior authorization form.	No.	Yes. It will not be processed as a pharmacy benefit.	Yes. It will not be processed as a pharmacy benefit.	Yes. It is captured on the prior authorization form.	Yes. It will not be processed as a pharmacy benefit.	No.	Yes. It is captured on the prior authorization form.	Yes. It will not be processed as a pharmacy benefit.

\*Exemption is also captured on the prior authorization form.

## Opioid Drug Utilization Review: Additional Managed Care Organization Information

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<b>Does the organization have additional criteria above the DUR minimum standard?</b>	No.	Yes. A non-opioid therapy must have been tried and failed.	No.	Yes. A prescriber must attest that the member has a diagnosis of chronic pain requiring at least three months of consistent opioid therapy.	Yes. It is drug-specific	Yes. There is additional criterion in line with the Centers for Disease Control and Prevention guidelines,	No.	Yes. Namely for long-acting opioids.	Yes. It is drug-specific and listed on their formulary.
<b>How is MME calculated?</b>	Each managed care organization contracts with a different pharmacy benefits manager; however, all managed care organizations use the same conversion factors.								
<b>Where do I direct requests for prior authorization?</b>	(P) 800-932-3918 (F) 866-440-9345	(P) 800-788-2949 (F) 866-331-2104	410-933-2200 800-905-1722 8am-5pm 410-999-5525 after 5pm*	(P) 800-364-6331	(P) 877-418-4133 (F) 1-855-762-5205	(P) 800-310-6826	800-753-2851	(P) 844-367-6108 (F) 855-363-0728	800-213-5640 option # 1  800-583-6010 (Fax)
<b>Where should I direct my questions?</b>	1-800-492-5231 option # 3	1-866-331-2103	800-364-6331	1-800-364-6331	1-800-364-6331	1-855-475-5088	800-922-1557	800-454-3730	800-213-5640

\*PA by fax is also available for MedStar:  
410-933-2274 or  
888-243-1790